

OPULUME COOKIE POLICY

EffectiveDate: June 30th, 2026

Last Updated: June 30th, 2026

1. Introduction

This Cookie Policy explains how Opulume Limited ("Opulume", "we", "our", or "us") uses cookies and similar technologies when you visit our website or use our web-based services.

This Cookie Policy should be read together with our Privacy Policy and Terms and Conditions.

Where applicable, we obtain your consent before placing non-essential cookies on your device.

2. What Are Cookies?

Cookies are small text files stored on your device by your web browser.

Cookies enable websites and applications to:

- remember user preferences;
- maintain secure login sessions;
- improve website functionality;
- enhance security;
- analyse website performance;
- personalise user experiences.

Cookies cannot execute software or access information outside your browser.

3. Cookies We Use

Opulume uses only cookies necessary for operation of the Service together with optional analytics cookies where consent has been provided.

Cookies may include:

Essential Cookies

Essential cookies are required for operation of the Service.

They enable:

- secure login;
- authentication;

- session management;
- fraud prevention;
- security controls;
- user preferences.

These cookies cannot be disabled through our website because the Service cannot function correctly without them.

Security Cookies

Security cookies help protect user accounts by supporting:

- secure authentication;
- session validation;
- protection against unauthorised access;
- brute-force attack mitigation;
- CSRF protection.

These cookies are strictly necessary.

Functional Cookies

Functional cookies remember settings such as:

- language preferences;
- accessibility preferences;
- interface settings;
- consent choices.

These improve usability but do not track users across websites.

Analytics Cookies

Where enabled and subject to your consent, analytics cookies help us understand:

- application performance;
- feature usage;
- crash frequency;
- aggregated usage statistics;
- user journeys.

Analytics information is aggregated wherever possible and is not used to identify individual users.

You may withdraw consent at any time.

4. Cookies We Do Not Use

Unless specifically disclosed and consented to, Opulum does not use cookies for:

- behavioural advertising;
 - advertising networks;
 - cross-site tracking;
 - third-party marketing;
 - sale of personal information.
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5. Authentication Cookies

Authentication cookies are used to maintain secure login sessions.

Authentication cookies may include:

- encrypted session identifiers;
- secure authentication tokens;
- session validation information.

Authentication cookies are:

- HTTP-only;
- Secure;
- SameSite=Strict where applicable.

These security settings reduce the risk of session hijacking and cross-site request forgery.

6. Third-Party Services

Certain authorised third-party services may set cookies necessary for operation of the Service. These may include:

- Google authentication services;
- Apple authentication services;
- authorised infrastructure providers.

Any such cookies are governed by the applicable provider's privacy documentation.

7. Cookie Retention

Different cookies remain active for different periods.

Examples include:

Cookie Type	Typical Retention
Session cookies	Deleted when browser closes
Authentication cookies	Until logout or token expiry
Consent cookie	Up to 12 months
Security cookies	Limited operational duration
Analytics cookies	As disclosed within the consent manager

Retention periods may change as the Service evolves.

8. Managing Cookies

Most browsers allow you to:

- block cookies;
- delete cookies;
- restrict cookies;
- receive notifications before cookies are stored.

Please note that disabling essential cookies may prevent the Service from functioning correctly.

9. Cookie Consent

Where legally required, you will be presented with a cookie consent banner before non-essential cookies are placed on your device.

You may:

- accept all cookies;
- reject non-essential cookies;
- customise cookie preferences;
- withdraw consent at any time.

Withdrawal of consent does not affect the lawfulness of processing carried out before consent was withdrawn.

10. Mobile Applications

Native mobile applications generally do not use browser cookies in the same manner as websites.

Instead, the application may use secure local storage or authentication tokens necessary to:

- maintain login sessions;
- remember user preferences;
- protect account security.

Where similar technologies are used, they are treated in accordance with this Cookie Policy and our Privacy Policy.

11. Changes to This Policy

We may update this Cookie Policy periodically to reflect:

- changes in technology;
- legal requirements;
- operational practices;
- new features.

Material changes will be communicated through the Service where appropriate.

12. Contact Us

If you have any questions regarding this Cookie Policy, please contact:

Opulume Limited

Website: www.opulumeskin.com

Email: customerservice@opulumeskin.com

Postal Address:

3rd Floor, 86-90 Paul Street

London, United Kingdom, EC2A 4NE

13. Further Information

For additional information regarding how we process personal information, please refer to:

- Privacy Policy
- Terms and Conditions

These documents form part of the overall governance framework for the Opulume Service.